



Save the Children

YOUR VOICE COUNTS!



Are you a child and

- **is something upsetting you at your accommodation?**
- **do you have an idea about how to improve the accommodation?**
- **have you been treated unfairly at the accommodation, at school or by an authority?**

If so, there are several places you can turn to for help. They will support you!

funded by



Federal Ministry for
Family Affairs, Senior Citizens,
Women and Youth


At your accommodation, you can


→  speak to this person _____

You can find them here (room/house number) _____


Telephone number _____

Visiting hours _____

→  speak to another adult and ask them to pass on your complaint.

→  write a letter and then drop it in the letter box at your accommodation.

The letter box is here _____

→  write an email _____

Complaints office in your city



It doesn't cost anything.

What happens with the complaint?

The person you speak to will try to find a solution. If you give your name, you'll be informed of what happens next. But you can also complain without giving your name. It's voluntary.